



ETNA BULLETIN No.2, December 2013

- 1. Welcome to ETNA's second Bulletin!** Welcome all the new members who have recently joined ETNA. ETNA has now more than 130 members from 34 countries from all over the world. Good job to all! Hope to expand even more!
- 2. We are very proud for ETNA's new homepage.** Please visit it and help us to improve it. <http://www.europeantransculturalnurses.eu/>
A big thank you to our colleague and webmaster Hanna Zafir from Israel.
- 3. Workshop on Teaching Cultural Competence, Istanbul, October 2013.** The workshop was the culmination of many years of work by a small group of health professional educators all of whom are members of COEHRE (Consortium of Health Care Institutions in Health and Rehabilitation Education in Europe). Members of the group, who were from Sweden, Belgium, Finland, Denmark and the UK, were first concerned to consider how the curriculum should be developed to ensure that health professionals met the cultural needs of their clients. However, both the literature and the group members own experience indicated that unless the teachers themselves were culturally competent the message would not be adequately conveyed to the students.
COEHRE funded a project proposal by the group to first consider putting culture in the curriculum. This resulted in the creation of a Framework which was made available on CDrom and which teachers could use to inform curriculum development. Subsequently a 3 day workshop

called *Developing and Teaching Intercultural Competence (DATIC)* was planned and has now run successfully for teaching staff on 2 occasions once in Brugges and then in Istanbul in October 2013.

Thanks Eileen Richardson, ETNA's Vice President, for sharing this experience.



4. Intercultural Education of Nurses in Europe- IENE

Project objectives

The project "Tools for Intercultural Education of Nurses in Europe" (IENE 3) aims to increase the skills of nurses and health care professionals for providing culturally competent and compassionate care to patients and facilitate their effective participation in the European labour market.

Partners from six European countries, Middlesex University- UK, EDUNET- Romania, AOUS The University Hospital in Siena- Italy, Volkssolidaritat- Germany, Marmara Hospital-Turkey and Albeda College- Netherlands, will develop and pilot tools which enable the implementation of the European PPT/IENE Model for intercultural education of nurses.

Planned activities

The six European Partners will:

- Adapt and develop the PPT / IENE transcultural model
- Create innovative training toolkits using the model on the following: Compassionate Care, Courage in Healthcare, Therapeutic intercultural communication
- Create and pilot innovative assessment tools
- Collect case studies for delivering intercultural learning on compassionate and culturally competent care

First meeting, London, uk, October 31st -November 1st 2013

The first meeting took place at London/UK. Professor Rena Papadopoulos invited the project team of all European partners to the Hendon campus,

Middlesex University. In these two days many organizational and management contents and processes were clarified. The partners introduced themselves and got in touch with the different ways of education and providing care in every partner country. Furthermore, the partners did some workshops about defining compassionated care, realizing that there are intercultural differences.



Thanks Rena Papadopoulos, ETNA's President, for sharing this information with us!

5. ETNA has established closed collaboration with the Diversity and Equality in Health and Care journal. DEHC provides an open, accessible space for challenging boundaries and orthodoxies, and a platform for dialogue. DEHC can help you explore ways and means of:

- improving access to health services
- promoting health and reducing inequalities
- promoting patient and staff satisfaction and user involvement

The journal addresses the need for health services to develop equality impact assessment and strategies and supports those concerned with improving or evaluating the education and training of health and care professionals to address diversity and equality concerns.

As a member of ETNA you can access the journal at a reduced rate:

INDIVIDUAL SUBSCRIPTION	Standard rate*	ETNA rate*
Print & Online:	£114.00	£77.00
Online only:	£103.00+ VAT	£59.50 +VAT

*This rate will increase annually in line with the UK CPI

5. Jessica Biles from the Charles Sturt University, Australia informs us about:

- the development of the national best practice framework for Indigenous Cultural competence

<http://www.universitiesaustralia.edu.au/lightbox/1312>

-that \$5.6 million were allocated to a Centre for Cultural competence development <http://sydney.edu.au/news/84.html?newsstoryid=11777>

6. Debaere Kurt from Howest Brugge, Belgium, informs is that:

In Flanders there are 2 events coming up on culture sensitive care in March 2014:

-An international week (from 24 till 28 March) in Bruges with topics: Nursing worldwide, health (care) worldwide and culture sensitive care (in English)

Online information and application

<http://www.howest.be/Default.aspx?target=howest&lan=nl&item=1250>

-During the week of nursing by NVKVV (professional nursing association) a day about pluri-cultural care on 27th of March (in Dutch).

-More in Flanders: A new (since this year) and interesting website about culture & care <http://www.pigmentzorg.be/>

7. Next ETNA Conference is planned to be held in **Budapest in June 2015**. We will keep you posted.

8. Next Bulletin will be send to you in April 2014.

9. Please, feel free for any comments to improve our Bulletins.

10. Please send us news you wish to publish in the bulletins and we will endeavour to include them. **The aim** of the bulletins is to share information and raise awareness on matters related to Transcultural Health.

